

# MARCH TO MAY DATA 2024



## Total number of appts offered

Clinician	13,262	(162 DNA)
Nursing Team	3700	(137 (DNA))

## PATIENT REGISTERED

New patients registered  
between March to May - 168

Total population - 11432

## PRESCRIPTION REQUESTS



Total number of  
prescriptions processed  
between March and May

7055

## TELEPHONE CALLS

Total calls received - 25717



Average wait time was 172 seconds

## PATIENT LETTERS RECEIVED AND ACTIONED

12831



## ONLINE REQUESTS PATCHS

Total number of  
requests  
840

## TOTAL NUMBER OF PATIENTS REGISTERED FOR THE NHS APP

6265

