

NOVEMBER-FEBRUARY DATA 2024-25



Total number of appts offered

Clinician	15912	(230 DNA)
Nursing Team	5361	(181 DNA)

PATIENT REGISTERED

New patients registered
between November and
February - 234

List size - 11407

PRESCRIPTION REQUESTS



Total number of
prescriptions processed
between November and
February

7460

TELEPHONE CALLS

Total calls received - 23469



Average wait time was - 110 seconds

Patient Letters received
and actioned
12168



ONLINE REQUESTS PATCHS

Total number of
requests
820

Total Number of patients
registered
For the NHS App
6865



An increase of 292 patients