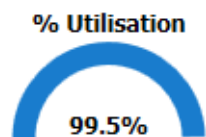
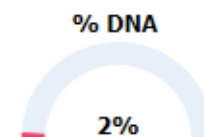


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Utilisation and DNA rates

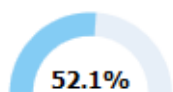


Booked appointments 9676
Available appointments 9725



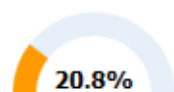
DNAs 194
Booked appointments 9676

Patients with multiple appointments



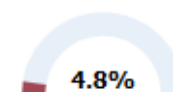
Patients with multiple appointments 2380
Total number of patients 4565

Patients with multiple cancellations



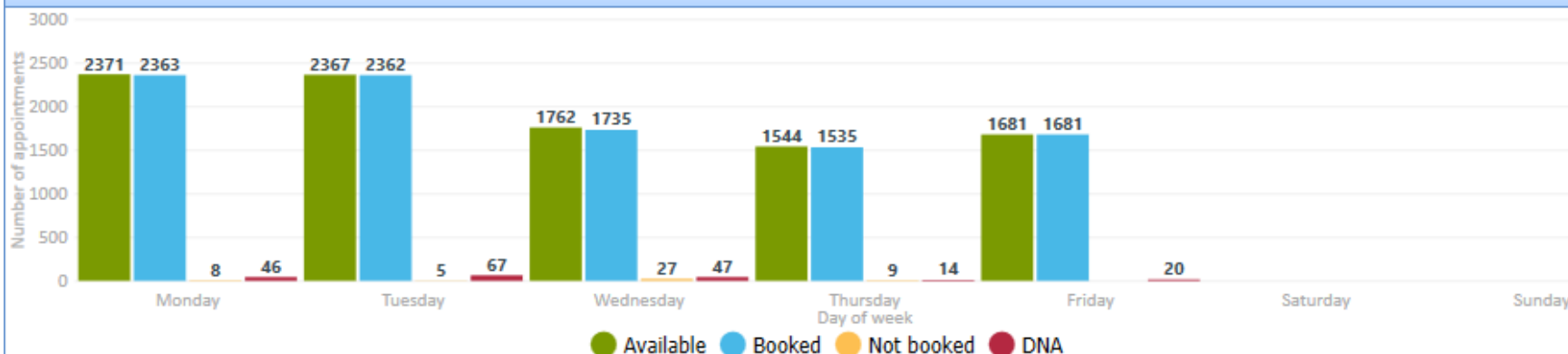
Patients with multiple cancellations 182
Total number of patients who cancelled 873

Patients with multiple DNAs



Patients with multiple DNAs 8
Total number of patients who DNA 168

Weekly breakdown



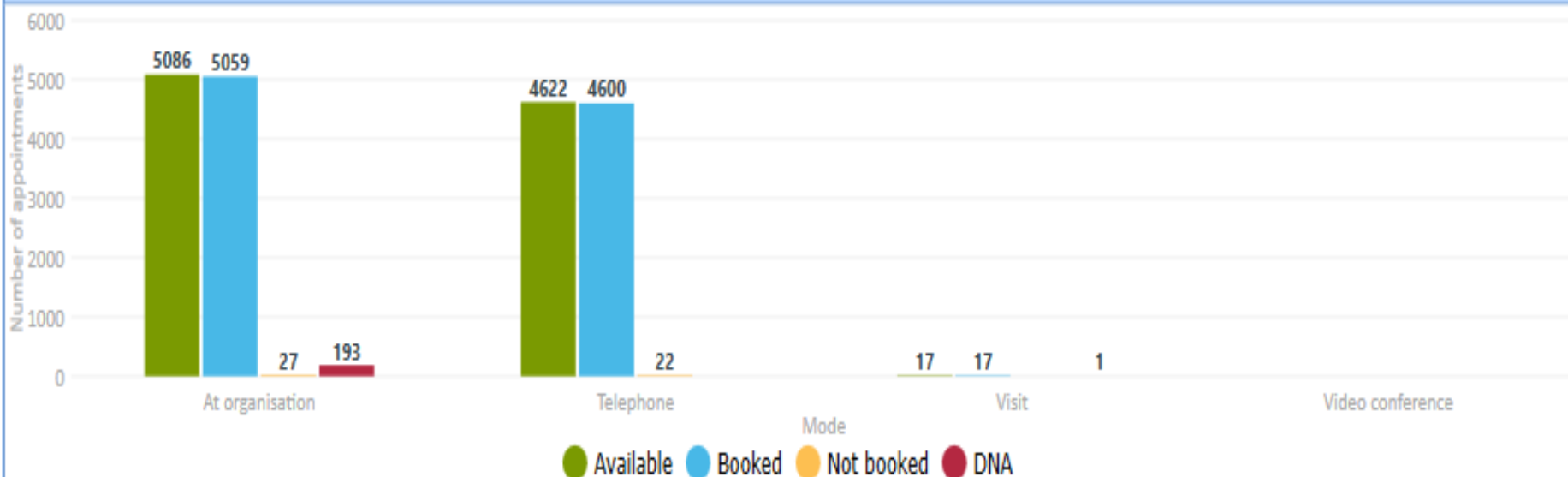
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Utilisation 99%	Utilisation 99%	Utilisation 98%	Utilisation 99%	Utilisation 100%	Utilisation 0%	Utilisation 0%
DNA 1%	DNA 2%	DNA 2%	DNA 0%	DNA 1%	DNA 0%	DNA 0%

Appointments by mode

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DNA 1% DNA 2% DNA 2% DNA 0% DNA 1% DNA 0% DNA 0%

Appointments by mode



At organisation	Telephone	Visit	Video conference
Utilisation 99%	Utilisation 99%	Utilisation 100%	Utilisation 0%
DNA 3%	DNA 0%	DNA 5%	DNA 0%

Telephone Statistics- Calls received between 1st June 2022 and 31st August 2022

Row Labels	Count of Call date/time
Answered	17958
Abandoned Media	3515
Engaged	455
Abandoned Whilst Connecting	14
Unanswered Number Unavailable	10
Unanswered Other	4
Unanswered Timed out	1
Grand Total	21957

